



STATE OF WASHINGTON
DEPARTMENT OF INFORMATION SERVICES
Olympia, Washington 98504-2445

DIS Service Announcement

To: Telecommunications Coordinators; Purchasing Managers; Program Managers
From: Marie Kirk, Acting Manager, Technology Acquisition Services
Date: 7/16/2004
Re: AT&T Settlement Agreement

The Department of Information Services ("DIS") is pleased to announce the resolution of longstanding billing disputes with AT&T Corp. over billings under the AT&T Master Contract (no. T01-MST-007) for inbound toll free services. This service announcement provides a summary of the settlement agreement reached between AT&T and DIS. The agreement, effective June 30, 2004, resolves billing disputes between contract purchasers and AT & T from the contract inception to June 30, 2004. DIS and AT&T reached agreement concerning the following points:

- The agreement covers purchasers which chose to opt-in to the settlement by submitting a form to DIS. The list of purchasers covered by the settlement is attached as Exhibit A
- AT&T agreed not to re-bill or attempt to collect from DIS and participating Customers any amounts provided as additional discounts off contract rates prior to the settlement date.
- AT&T agreed not to collect from DIS and participating customers any amounts provided as credits prior to June 30, 2004
- DIS and participating customers are obligated to pay for actual services rendered but not paid prior to the settlement date.
- Neither DIS nor participating customers will dispute invoices for services paid for between May 2001 and June 30, 2004.

- The Settlement Agreement resolves any claims, disputes, withholdings, causes of action, credits or offsets regarding Additional Discounts, B & O taxes and other billing issues arising between participating customers and AT&T for service between May 2001 and June 30, 2004.
- DIS and participating releases AT&T from default status and acknowledges AT&T as being in good standing.

Participating customers who wish to obtain a copy of the complete Settlement Agreement may do so by submitting a request via the information provided below. Organizations not listed on Exhibit A did not respond to DIS or elected specifically not to participate in the settlement.

If you have any questions regarding this announcement, please contact the DIS Master Contract Administrator:

If by US Postal Service: If by Overnight Courier:

PO Box 42445	2411 Chandler Court SW
Olympia, WA 98504	Olympia, WA 98502

Phone: 360-902-3301

Fax: 360-664-0711

E-mail: MCAdmin@dis.wa.gov

<http://techmall.dis.wa.gov>

Exhibit A

Participating Customers

Administrative Office of the Courts	Hopelink	Washington State (DOC)
Attorney General	King County Director's Association	Washington State Criminal Justice Training
Central Washington University	King County ITS	Washington State Legislature
City of Bellevue	Labor and Industries	Washington State Patrol
Clark County Public Utilities	Liquor Control	Washington State School Directors Association
Coalition Against Domestic Violence	Muckleshoot Gaming Commission	Washington State University
CTED	Office of Administrative Hearings	Western Washington University
Department of Financial Institutions	Office of Family and Children's Ombudsman	WSDOT
Department of Fish and Wildlife	Office of the Insurance Commissioner	Yakima County
Department of Health	Office of the State Treasurer Ag. 090	ESD No. 101
Department of Licensing	Pierce County Communications	Benton PUD
Department of Natural Resources	Pierce Transit	Beyond Survival
Department of Retirement	Public Disclosure Commission	Board for Volunteer Firefighters and Reserve Officers
Department of Revenue	Secretary of State	Chelan County PUD No 1
Department of Veterans Affairs	Snohomish County Main Line	City of Centralia
DSHS	Snohomish PUD	City of Kent
Eastern Washington University	Sound Transit	City of Kirkland
Ecology	State Board for Community and Technical Colleges	City of Maple Valley
Employment Security Department	State of Washington Department of Agriculture	City of Marysville
Evergreen State College	State of Washington Military Department	City of Redmond
Gambling Commission	State of Washington Services for the Blind	City of Ridgefield
Grant County Courthouse	University of Washington	City of Shelton
Harborview Medical Center	Washington Fire Commissioners	City of Soap Lake
Health Care Authority		City of Spokane Parks and Rec
Higher Education Coordinating Board		
Highline Community College		

City of Sumner

Cle Elum - Roslyn School District

Crisis Support Network

City of Tacoma

Columbia Basin College

Educational Service District 123

City of Tukwila

Cowlitz County